

UMRAH WAIVER

TO ALL UMRAH CUSTOMERS AND AGENTS GETTING VISA'S THROUGH WORLD WAYS TRAVEL

- ALL visas are issued under the discretion of the Saudi Embassy in Ottawa.
- There are no exemptions or fast processing of Visa(s). All applications must go through the same process and procedures. Agents CANNOT say whether visa(s) will be approved or not. This is the sole discretion of the Embassy to decide.
- There are no time restrictions for visa(s) to be issued. Though we will always try our best to get the visa(s) on time, WORLD WAYS TRAVEL cannot be held liable for any flight/hotels missed or penalties paid due to visa(s) not being issued on time by the Saudi Embassy.
- WORLD WAYS TRAVEL has the right to refuse your application if all criteria are not met – including submission of air ticket and **CONFIRMED** (paid for) booked hotels & transportation. (For Example, booking.com is NOT acceptable as no payment has been made).
- If an Umrah visa is issued and flight and hotel information are not submitted in a timely manner, WORLD WAYS TRAVEL has the right to cancel the Umrah visa WITHOUT a refund. You **MUST** also agree to leave Saudi Arabia on the exact date(s) stated on the original ticket(s). **IF YOU OVERSTAY, YOU WILL FACE HEAVY FINES, PENALTIES AND/OR IMPRISONMENT IN SAUDI ARABIA. IF WORLD WAYS TRAVEL IS FINED BY THE MINISTRY OF HAJJ FOR YOUR OVERSTAY, WORLD WAYS TRAVEL WILL HAVE EVERY RIGHT TO CLAIM THE CHARGED AMOUNT BY YOU. IF NECESSARY, A LEGAL ACTION MAY BE TAKEN BY WORLD WAYS TRAVEL AGAINST YOURSELF TO RECLAIM THE CHARGED AMOUNT.**
- If WORLD WAYS TRAVEL booked your hotels, and you choose a room built for less people, WORLD WAYS TRAVEL cannot be held accountable for your discomfort and cannot be held liable for any upgrades requested after the fact. No refund(s) will be issued. It will be your sole responsibility if you decide to upgrade or change hotels during your stay.
- Any Tickets not issued by WORLD WAYS TRAVEL agency, we will NOT be responsible for any denial in entry or exit in to Kingdom of Saudi Arabia. According to the Saudi Umrah Regulations every member of the family MUST enter and exit together.
- ALL Umrah packages are non-refundable, including hotels, visa handling fees, courier and transportation.
- As per the NEW Umrah Regulations, **anyone who has been** for Umrah in this Hijri year (Islamic Calendar) will have to pay an additional 2,000SAR or \$750CAD (subject to exchange rate) (non refundable) along with the regular Umrah processing fees. Once MOFA has been applied for, there will be NO refunds for MOFA charges. All Fees **MUST** be paid in full when Applying for Umrah Visa (*subject to change without notice). If for any reason the fees are not paid in full, WORLD WAYS TRAVEL will hold the passport(s) until the visa(s) are expired and/or until the fees are paid in full.
- It is the responsibility of all applicants to carry their **ORIGINAL** vaccination/ immunization cards when entering Saudi Arabia.

I understand and agree to the above Terms and Conditions.

MAHRAM NAME

SIGNATURE

DATE